

Our library of classes are specific to each venue/audience, and contain a series of core topics, including the following:

- Defining problem & responsible gaming
- Overview of the recent evolution of gaming
- Characteristics of a problem gambler
- At-risk populations and warning signs
- Assisting problem gamblers
- Help and prevention programs in California

THIS PROGRAM IS PAID FOR BY THE
CALIFORNIA DEPARTMENT OF PUBLIC HEALTH
OFFICE OF PROBLEM GAMBLING

THEIR FUNDING ALLOWS US TO
PROVIDE OUR SERVICES AT NO COST TO YOU.

CCPG has provided responsible gaming training since 2001, and the Office of Problem Gambling has funded the training since 2011. Founded in 1986, we are a nonprofit dedicated to helping those who have been affected by gambling problems. As a gambling neutral organization, we advocate neither for nor against the expansion of legalized gambling.

NO COST FOR TRAININGS

SCHEDULE TODAY

(951) 444-0446
TRAINING@CALPG.ORG



Services provided by:

California Council on Problem Gambling
41743 Enterprise Circle N, Suite 202
Temecula, CA 92590
(714) 765-5804
www.calpg.org

Funding provided by:

California Office of Problem Gambling
1616 Capitol Avenue
P.O. Box 997377 MS-8700
Sacramento, CA 95899-7379
(916) 327-8611
www.problemgambling.ca.gov



responsible gaming COMPLIANCE TRAINING

why conduct training

Casinos have moral, ethical, and often regulatory obligations to mitigate problem gambling harms in their local community, and to promote a healthy atmosphere on the gaming floor.

Beyond that, problem gambling is simply bad for business.

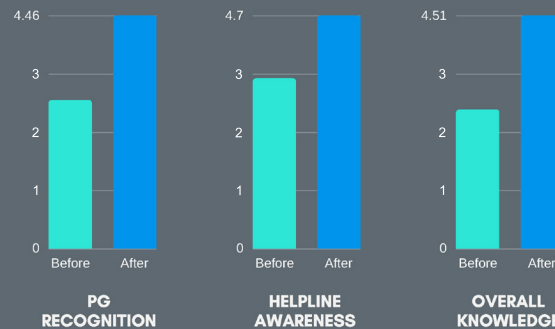
Problem gamblers can ruin the visit for other guests, lower team member morale, cause negative publicity or even harm the property's reputation. And although they may spend more money in the short term, they will usually spend less money over a longer period of time.

The key to a lifetime relationship is to maintain an ongoing culture of responsible gaming. Annual trainings, combined with well defined procedures and an ambassador program, empower your team members to promote a fun and healthy experience for your guests.

Ultimately, responsible gaming is good for your guests, good for your team members, good for the community and good for the bottom line.

how our service is perceived

IMPACT ON TEAM MEMBERS



TRAINER EVALUATION



Actual Scores.
Evaluations use a 1 to 5 scale.

about the program

FLEXIBILITY

We proudly cater to 24/7 businesses by offering flexible training schedules, including availability on nights and weekends. Classes can be spaced out over a period of day(s) and time(s), conveniently covering all departments and shifts.

VARIETY

Featuring more than 20 classes, ranging from 60 to 120 minutes long, we help you meet all of your regulatory or compactual requirements. Training can be provided for the entire property, leadership only, or any combination you prefer.

DIVERSITY

Our professional and experienced speakers come from backgrounds including the gaming industry, law enforcement, treatment or recovery.